



Muhammad ElSayed

HR

CAREER OBJECTIVE

A fresh graduate with an excellent degree in HRM from Egycham seeking a suitable job position at a reputed organisation to implement my advanced communication skills, managerial and organisational skills along with administrative knowledge.

CONTACT

Great Cairo

SKILLS

- Basic computer literacy skills
- People oriented
- Time-management
- Shooting

LANGUAGE

- English
- Germany

EDUCATION

Sep,2015 - Oct,2019
Bachelor of Arts
Ain Shams

EXPERIENCE

May,2022 - Nov,2022
Technical support agent
Orange

Receiving customer complaints regarding DSL internet problems and solving these problems.

Dec,2022 - Mar,2022
ICC agent
Vodafone

Act as a first line of support vodafone users' inquiries about DSL.

CERTIFICATIONS

Mar,2023
HR Diploma
Egycham, approved by SHRM HRCI

Nov,2022 **English speaking** Gateway

ACHIEVEMENTS

Career achievement

In my career, I got first rank in my team in the first month at Vodafone, and at Orange I maintained a very good level throughout my work period

Appreciation certificate

I was promoted to corporal when I was serving in the army, and received a certificate of appreciation