



Esraa Ayman Kamal Abdelhamid

Address: Ard elgolf, cairo, egypt

Career Objective

To obtain a job in a reputed company that will utilize my capabilities and experience.

Education

2010 - 2014	Thanwya amma cairo manara language school
2014 - 2019	Bachelors of Business Administration Misr international university Accounting major
June 2020 - August 2020	HR diploma EgyCham

Work Experience

April 2019 - August 2019	Customer service and technical support agent	Raya contact center
-----------------------------------	--	---------------------

Call center agent.
Serving Etisalat Emirates customers with small and medium Businesses.
handling technical issues, complaints, responding to customers questions, process orders, and provide information about organization's products and services.

Skills

- Ms office
- Photoshop
- Excellent command of written and spoken English