

Mahmoud Roshdy

OBJECTIVE

I'm seeking to be an extremely professional in this field, and making a significant change in any company I would join.

CONTACT

Misr El Qadima,
cairo, Egypt

EDUCATION

Graduated from
Faculty of Law
Cairo University
Class 2018

EXPERIENCE

Employees Relations Senior Specialist (Etisalat Misr)	SEP 2022 - PRESENT
Adminstrator Metlife (Etisalat Account)	FEB 2022 - AUG 2022
Adminstrator AXA (Etisalat Account)	FEB 2021 - JAN 2022
Customer Care Coordinator AXA onehealth	OCT 2021 - DEC 2021
Customer Service Agent Etisalat UAE (Collection Account)	JAN 2019 - JUN 2019
Customer Service Agent Rehlat (Esnad Comapny)	AUG 2018 - DEC 2018

LANGUAGES

Arabic

English

SKILLS

Excellent communication and negotiation skills

Very good presentation skills

Team Work

Decision-making

Leadership

Problem-solving

commitment to excellence

Good at Microsoft Office (Excel, Power Point, Word)