

Raghda Magdy Mohamed Ezzat



30 , Elsheikh El Babl y Street, Hadayek El Qobbah

DATE OF BIRTH: MARITAL STATUS:

21 October 1994

Single

EDUCATION:

Bachelor's Degree From Faculty Of Arts Department Of Sociology, Ain Shams University, Class 2017.

EXPERIENCE:

Senior Sales Agent At Etisalat Masr Outsourcing Sky Distribution From 01/04/2018 Till Now

TRAINING CLASS:

- Having A Diploma In Human Resources Managment From Egycham And Hrci
- Certificate Of Achievement From American Commission For Training And Special Studies In Human Resources Professional.
- Course In Essentials Of Human Resources At American Chamber Of Commerce In Egypt.
- Certificate Of Achievement From Shrm In Essentials Of Human Resources.
- Communication Skills At American Chamber Of Commerce In Egypt.

COMPUTER LITERACY :

- Word, Excel, PowerPoint, Access, and Internet browsing, and Outlook at Information system institute (armed forces).
- ICDL Certificate.

SKILLS & ABILITIES :

- Ability To Handle Multiple Tasks And Work Under Pressure.
- Strong Analytical, Systematic Thinking And Problem-Solving Skills.
- Ability To Manage And Prioritize Multiple Tasks.
- Excellent Problem-Solving Skills.
- Good Communication And Interpersonal Skills And Have High Team Spirit.
- Adaptability, Creativity, Patience And Responsibility.
- Handle customer phone calls and emails in a polite, professional, and prompt manner.